

Exhibit A

SABATINI FREEMAN, LLC

CARLO SABATINI*
KRISTIN SABATINI
BRETT FREEMAN

216 N. Blakely St.
Dunmore, PA 18512
Phone: (570) 341-9000
Fax: (570) 504-2769
Satellite Office: Wilkes-Barre 823-9000

October 17, 2018

Synchrony Bank
170 W. Election Road, Suite 125
Draper, UT 84020

Via Certified Mail Return Receipt Requested

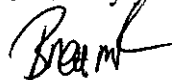
RE: Cody & Jami Wood v. Synchrony Bank
Susquehanna County Court of Common Pleas
Docket: 2018-1355 CP

REC'D - DRAPER
OCT 22 2018

Dear Sir or Madam,

Enclosed please find a complaint in the above-referenced matter. I look forward to your anticipated cooperation.

Sincerely yours,



Brett Freeman

BF/smd



COPY

Cody Wood and
Jami Wood
643 Jackson Avenue
Susquehanna, PA 18847,

Plaintiffs

v.

Synchrony Bank
170 W. Election Road, Suite 125
Draper, UT 84020,

Defendant

IN THE SUSQUEHANNA COUNTY
COURT OF COMMON PLEAS

Civil Action

No. 2018-1355CP

Jury Trial Demanded

PROTHONOTARY &
CLERK OF COURTS

2018 OCT 15 AM 11:12

NOTICE

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by plaintiff(s). You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW. THIS OFFICE CAN PROVIDE YOU WITH INFORMATION ABOUT HIRING A LAWYER.

IF YOU CANNOT AFFORD TO HIRE A LAWYER, THIS OFFICE MAY BE ABLE TO PROVIDE YOU WITH INFORMATION ABOUT AGENCIES THAT MAY OFFER LEGAL SERVICES TO ELIGIBLE PERSONS AT A REDUCED FEE OR NO FEE.

Prothonotary's Office
P.O. Box 218
Maple Street
Montrose, PA 18801
(570) 278-4600

Cody Wood and
Jami Wood,

Plaintiffs

v.

Synchrony Bank,

Defendant

IN THE SUSQUEHANNA COUNTY
COURT OF COMMON PLEAS

Civil Action

No. 2018-1355CP

Jury Trial Demanded

SUSQUEHANNA COUNTY
2018 OCT 15 AM 11:12
PROthonary
CLERK OF COURT

COMPLAINT

I. INTRODUCTION

1. This is an action for damages brought by individual consumers for violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227 (hereinafter "the Act"). Defendant made multiple calls to Plaintiffs on numbers assigned to a cellular telephone service using equipment regulated by the Act.

II. JURISDICTION AND VENUE

2. Jurisdiction of this Court arises under 47 U.S.C. § 227(b)(3), which permits an action for a violation of the Act to be brought in an appropriate state court.

3. Venue in this Court is proper in that Plaintiff resides here, the conduct complained of occurred here, and Defendant transacts business here.

III. PARTIES

4. Plaintiffs are natural persons residing at 643 Jackson Avenue, Susquehanna, PA 18847.

5. Defendant, Synchrony Bank, is a corporation with a place of business located at 170 W. Election Road, Suite 125, Draper, UT 84020. At all relevant times, Defendant placed calls to individuals in this state.

IV. STATEMENT OF CLAIM

6. Plaintiffs are, and at all relevant times were, "persons" as defined by 47 U.S.C. § 153(39).

7. Defendant is, and at all relevant times was, a "person" as defined by 47 U.S.C. § 153(39).

8. Plaintiffs each have a cellular telephone number that they have had at all relevant times. Plaintiffs have only used these numbers as cellular telephone numbers, and do not believe they were ever ported from a wireline service.

9. At all relevant times these phone numbers have been assigned to a cellular telephone service.

Count 1- Violation of the Act

10. The foregoing paragraphs are incorporated herein by reference.

11. Congress enacted the Act to prevent real harm. Congress found that "automated or pre-recorded calls are a nuisance and an invasion of privacy, regardless of the type of call" and decided that "banning" such calls made without consent was "the only effective means of protecting telephone consumers from this nuisance and privacy invasion."

12. Defendant caused to be made an unknown number of calls to Plaintiffs' cell phone numbers.

13. Defendant's phone calls harmed Plaintiffs by causing the very harm that Congress sought to prevent—a "nuisance and invasion of privacy."

14. Defendant's phone calls harmed Plaintiffs by trespassing upon and interfering with Plaintiffs' rights and interests in Plaintiffs' cellular telephones and Plaintiffs' cellular telephone lines.

15. Defendant's phone calls harmed Plaintiffs by intruding upon Plaintiffs' seclusion.

16. The calls made to Plaintiffs' cell phones were made using either an automatic telephone dialing system, as that term is defined in 47 U.S.C. § 227(a)(1), or an artificial or prerecorded voice. The factual allegations in this paragraph are likely to have evidentiary support after a reasonable opportunity for further investigation and discovery.

17. These telephone calls were not made for "emergency purposes", as defined in 47 C.F.R. § 64.1200.

18. These telephone calls were not made with the Plaintiffs' prior express consent.

19. These telephone calls were placed while Plaintiffs were in the United States.

20. Pursuant to 47 U.S.C. § 227(b)(3), Plaintiffs are entitled to an award of \$500.00 in statutory damages for each and every call Defendant caused to be made to Plaintiffs' cellular telephone number.

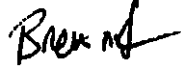
21. Plaintiffs are also entitled to increased damages, as these calls were made willfully and/or knowingly. The factual allegations in this paragraph are likely to have evidentiary support after a reasonable opportunity for further investigation and discovery.

22. For each violation that was made willfully and/or knowingly, the Court may, in its discretion, increase the amount of the award to an amount equal to, but not more than, \$1,500.00 per call.

WHEREFORE, Plaintiffs demand judgment against Defendant for statutory damages between \$500.00 and \$1,500.00 per call, costs, equitable relief, and such other and further relief as the Court deems just and proper.

V. DEMAND FOR JURY TRIAL

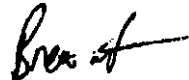
Plaintiffs demand a trial by jury as to all issues so triable.



Brett Freeman
Bar Number: PA 308834
Sabatini Freeman, LLC
216 N. Blakely St.
Dunmore, PA 18512
Attorney for Plaintiffs
Phone (570) 341-9000

CERTIFICATION OF COMPLIANCE

I certify that this filing complies with the provisions of the *Public Access Policy of the Unified Judicial System of Pennsylvania: Case Records of the Appellate and Trial Courts* that require filing confidential information and documents differently than non-confidential information and documents.



Brett Freeman
Bar Number: PA 308834
Sabatini Freeman, LLC
216 N. Blakely St.
Dunmore, PA 18512
Attorney for Plaintiffs
Phone (570) 341-9000

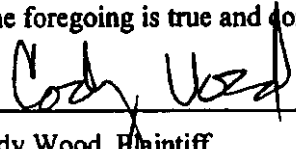
**Verification of Complaint and Certification
by Plaintiff Cody Wood**

Plaintiff, Cody Wood, being duly sworn according to law, deposes as follows:

1. I am a plaintiff in this civil proceeding.
2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.
3. I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification, or reversal of existing law.
4. I believe that this civil Complaint is not interposed for any improper purpose, such as to harass the Defendant, cause unnecessary delay to the Defendant, or create a needless increase in the cost of litigation to the Defendant, named in the Complaint.
5. I have filed this civil Complaint in good faith and solely for the purposes set forth in it.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on September _____, 2018.


Cody Wood, Plaintiff

UNITED STATES POSTAL SERVICE®

CERTIFIED MAIL

FOR USE ONLY WITH IMpb SHIPPING LABEL

Label 3800-N, January 2014

PSN

REC'D - DRAPER

OCT 22 2018

\$7.41 US POSTAGE

OCT 17 2018 Mailed from ZIP 18512

2 oz First-Class Mail Flats Rate



071V00562110

endicia.com

USPS FIRST-CLASS

SABATINI FREEMAN, LLC
216 N BLAKELY ST
SCRANTON, PA 18512-1904

R010

SHIP TO:
Synchrony Bank
170 W Election Rd Ste 125
Draper, UT 84020-6425



USPS CERTIFIED MAIL



9414 7102 0088 2867 2518 98